

## Support Center

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# Login/Registration Changes on New CITI Program Website

### Welcome to CITI Program's New Website!

Most learners pass through the CITI Program home page on the way to the learning management system (LMS) to take courses selected by your organization. Returning learners will notice updated registration and login buttons on the upper right portion of the home page. These buttons link to a streamlined page that allows three types of entry into the LMS:

- "Regular" login (using CITI Program username and password)
- Single Sign On login through a learner's organization
- Registration (creation) of a new account.

#### Logging in to the new website:

1. Find the blue login button on the upper right portion of the home page, and click it to bring up the login page.

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2a. If you have a CITI Program username and password

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2b. **If you will log in using your organization's Single Sign On (SSO)**: Click on "Log In Through My Institution". Find your organization's name in the list, and click on the link to go to your organization's log in page. After you log in, you will be redirected to the CITI Program website.



The next steps are numbered 1-7. these steps will collect information to register your account and place you in the correct course based on your organization's settings.

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Step 4 asks for your country of residence.

CITI - Learner Registration - DEMO	
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Search for country: Enter full or partial name (e.g., "United States") abbreviation (e.g., "US", "USA"), then pick from the list of choices pr	
Continue To Step 5	

Professionals seeking credit for CITI Program courses can make their selection for Continuing Education credits during **Step 5**.

This step is where you can also let us know your interest in participating in research surveys at a later date.

Your learner account registration is complete.

You will now be able to access the Main Menu of your account.

Click on the course name to begin the course. If you need to change your course registration, click on Add a Course or Update Learner Group.

### For further assistance, you may want to see our <u>Guide to CITI Navigation</u>.

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